

ONE! INTERNATIONAL EXTERNAL PRIVACY POLICY

ONE! INTERNATIONAL ("One!") is committed to maintaining the accuracy, confidentiality and security of your personal information. This External Privacy Policy describes the personal information that One! collects from or about you, and how we use and to whom we disclose that information.

One! has adopted a series of Privacy Policies in order to address the specific privacy concerns of certain groupings of individuals and specific issues relating to the use of our website. This External Privacy Policy applies to the personal information of all individuals, unless the personal information:

- is related to an employee or volunteer of One!. Employee and volunteer personal information is dealt with in the One! *Employee and Volunteer Privacy Policy*; or
- is collected, used or disclosed while using the One! website. This personal information is dealt with in the One! *Website Privacy Policy*.

If you are unsure of which External Privacy Policy applies to you, please contact the office of our Privacy Officer for more information.

EXTERNAL PRIVACY POLICY EFFECTIVE FOR CANADA

It is One!'s policy to comply with the privacy legislation within each jurisdiction in which we operate. Sometimes the privacy legislation and an individual's right to privacy are different from one jurisdiction to another. This External Privacy Policy covers only those activities that are subject to the provisions of Canada's federal and provincial privacy laws, as applicable.

This External Privacy Policy has a limited scope and application and the rights and obligations contained in this External Privacy Policy may not be available to all individuals or in all jurisdictions. If you are unsure if or how this External Privacy Policy applies to you, please contact the office of our Privacy Officer for more information.

WHAT IS PERSONAL INFORMATION?

For the purposes of this External Privacy Policy, personal information is any information about an identifiable individual, other than the person's business title or business contact information when used or disclosed for the purpose of business communications. Personal information does not include anonymous or non-personal information (i.e., information that cannot be associated with or tracked back to a specific individual).

WHAT PERSONAL INFORMATION DO WE COLLECT?

We collect and maintain different types of personal information in respect of individuals with whom we interact. This includes contact and identification information, such as your name, address, telephone number and e-mail address.

As a general rule, One! collects personal information directly from you. In most circumstances where the personal information that we collect about you is held by a third

party, we will obtain your permission before we seek out this information from such sources (such permission may be given directly by you, or implied from your actions).

From time to time, we may utilize the services of third parties in our activities and may also receive personal information collected by those third parties in the course of the performance of their services for us or otherwise. Where this is the case, we will take reasonable steps to ensure that such third parties have represented to us that they have the right to disclose your personal information to us.

Where permitted or required by applicable law or regulatory requirements, we may collect information about you without your knowledge or consent.

WHY DO WE COLLECT PERSONAL INFORMATION?

One! collects personal information to enable us to manage and develop our activities and operations, including:

- to establish, maintain and manage relations with you;
- to be able to inform you about our activities, including sending you information about our activities and operations;
- to be able to comply with your requests (for example, if you prefer to be contacted at a business or residential telephone number and advise us of your preference, we will use this information to contact you at that number);
- to enable us to comply with applicable law or regulatory requirements (for example, we may collect personal information to satisfy the obligations imposed on us by regulatory bodies or to follow procedures mandated by such regulatory bodies; and
- any other reasonable purpose to which you consent.

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use your personal information for:

- the purposes described in this External Privacy Policy; or
- any additional purposes for which we have obtained your consent to the use or disclosure of your personal information (which consent may be express, deemed or implied, as explained below).

We may use your personal information without your knowledge or consent where we are permitted or required by applicable law or regulatory requirements to do so.

WHEN DO WE DISCLOSE YOUR PERSONAL INFORMATION?

We share your personal information with our employees, contractors, consultants and other parties who require such information to assist us with establishing, maintaining and managing our relationship with you, including: third parties that provide services to us or on our behalf; third parties that collaborate with One!; and, third parties whose services we use.

Further, your personal information may be disclosed:

- as permitted or required by applicable law or regulatory requirements. In such a case, we will endeavor to not disclose more personal information than is required under the circumstances;
- to comply with valid legal processes such as search warrants, subpoenas or court orders;
- as part of One's regular reporting activities;
- during emergency situations or where necessary to protect the safety of a person or group of persons;
- where the personal information is public; or
- with your consent.

YOUR CONSENT IS IMPORTANT TO US

It is important to us that where we collect, use or disclose your personal information we have your consent to do so. Depending on the sensitivity of the personal information, your consent may be implied, deemed (using an opt-out mechanism) or express. Express consent can be given orally, electronically or in writing. Implied consent is consent that can reasonably be inferred from your action or inaction.

Typically, we will seek your consent at the time that we collect the personal information. In certain circumstances, your consent may be obtained after collection but prior to our use or disclosure of your personal information. If we plan to use or disclose your personal information for a purpose not previously identified (either in this External Privacy Policy or separately), we will endeavor to advise you of that purpose before such use or disclosure.

As we have described above, we may collect, use or disclose your personal information without your knowledge or consent where we are permitted or required to do so by applicable law or regulatory requirements.

CHOICE/OPT-OUT

You may change or withdraw your consent at any time, subject to legal or contractual restrictions and reasonable notice, by contacting the office of our Privacy Officer using the contact information set out below. All communications with respect to such withdrawal or variation of consent should be in writing and addressed to our Privacy Officer.

We assume that, unless you advise us otherwise, by receiving a copy of this External Privacy Policy or by continuing to deal with us, you have consented to the collection, use and disclosure of your personal information as explained in this External Privacy Policy.

HOW IS YOUR PERSONAL INFORMATION PROTECTED?

One! endeavors to maintain physical, technical and procedural safeguards that are appropriate to the sensitivity of the personal information in question. These safeguards are designed to prevent your personal information from loss and unauthorized access, copying, use, modification or disclosure.

HOW LONG IS YOUR PERSONAL INFORMATION RETAINED?

Except as otherwise permitted or required by applicable law or regulatory requirements, One! endeavors to retain your personal information only for as long as it believes is necessary to fulfill the purposes for which the personal information was collected (including, for the purpose of meeting any legal, accounting or other reporting requirements or obligations). We may, instead of destroying or erasing your personal information, make it anonymous such that it cannot be associated with or tracked back to you.

UPDATING YOUR PERSONAL INFORMATION

It is important that the information contained in our records, including your personal information, is both accurate and current. If your personal information happens to change during the course of our business relationship, please keep us informed of such changes.

In some circumstances we may not agree with your request to change your personal information and will instead append an alternative text to the record in question.

ACCESS TO YOUR PERSONAL INFORMATION

You can ask to see the personal information that we hold about you. If you want to review, verify or correct your personal information, please contact the office of our Privacy Officer using the contact information set out below. Please note that any such communication must be in writing.

When requesting access to your personal information, please note that we may request specific information from you to enable us to confirm your identity and right to access, as well as to search for and provide you with the personal information that we hold about you. We may charge you a fee to access your personal information; however, we will advise you of any fee in advance. Note, we may require a deposit before your access request is processed. If you require assistance in preparing your request, please contact the office of our Privacy Officer.

Your right to access the personal information that we hold about you is not absolute. There are instances where applicable law or regulatory requirements allow or require us to refuse to provide some or all of the personal information that we hold about you. In addition, the personal information may have been destroyed, erased or made anonymous in accordance with our record retention obligations and practices.

In the event that we cannot provide you with access to your personal information, we will endeavour to inform you of the reasons why, subject to any legal or regulatory restrictions.

INQUIRIES OR CONCERNS?

If you have any questions about this External Privacy Policy or concerns about how we manage your personal information, please contact the office of our Privacy Officer by telephone, in writing or by e-mail. We will endeavor to answer your questions and advise you of any steps taken to address the issues raised by you. If you are unsatisfied with our response, you may be entitled to make a written submission to the Privacy Commissioner applicable for your jurisdiction.

PRIVACY OFFICER

Our Privacy Officer may be contacted at:

Privacy Officer
ONE! INTERNATIONAL
c/o 112 Garland Crescent
Edmonton, AB T8A 2R2
(780) 467-6254
OneMumbai1@aol.com

REVISIONS TO THIS EXTERNAL PRIVACY POLICY

One! may from time to time make changes to this External Privacy Policy to reflect changes in its legal or regulatory obligations or in the manner in which we deal with your personal information. This External Privacy Policy posted on our website: www.one-international.com, will be regularly updated to reflect any changes and we encourage you to refer back to it on a regular basis. This External Privacy Policy was last updated on October 19, 2010.

INTERPRETATION OF THIS EXTERNAL PRIVACY POLICY

Any interpretation associated with this External Privacy Policy will be made by the Privacy Officer. This External Privacy Policy includes examples but is not intended to be restricted in its application to such examples, therefore where the word 'including' is used, it shall mean 'including without limitation'.

This External Privacy Policy does not create or confer upon any individual any rights, or impose upon One! any rights or obligations outside of, or in addition to, any rights or obligations imposed by Canada's federal and provincial privacy laws, as applicable. Should there be, in a specific case, any inconsistency between this External Privacy Policy and Canada's federal and provincial privacy laws, as applicable, this External Privacy Policy shall be interpreted, in respect of that case, to give effect to, and comply with, such privacy laws.